Turbocharge Collaboration Edge Technologies & Microsoft Teams

S O L U T I O N   B R I E F

Exponential Growth of Microsoft Teams

Teams has undoubtedly been Microsoft's biggest success story of the past year. As professionals continue working remotely in light of COVID restrictions, businesses have turned to Microsoft's collaboration and video-meeting app to keep teams connected and work flowing.

As of April 2021, Microsoft's Team group collaboration platform now has 145 million daily users, which is up from **115 million daily users** in October 2020.

> *"Moving everyone to Teams elevates collaboration."*
> **Manager, Technology**

Customer Challenges

🌐 Supporting global growth and collaboration across multiple locations and time zones

⚙️ Innovating better and faster in an increasingly competitive marketplace

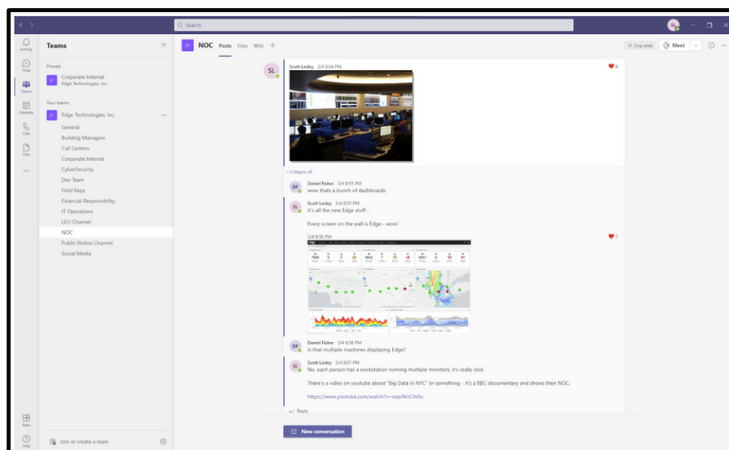📱 Enabling mobile employees to be more productive and better connected

🛡️ Providing integrated collaboration solutions that scale safeguard information, and ensure compliance

How Edge works inside Teams

When working in a Teams environment, workers or groups of workers (teams) often need to dive into multiple secure applications to resolve issues, make real-time business decisions, and take actions across multiple systems. Users typically open multiple channels to facilitate these activities. Channels are dedicated sections within a team to keep conversations organized by specific topics, projects, disciplines.

Unfortunately, specialists often scatter and work independently to gather information, resolve issues, make decisions, and put their plans into action. The applications and data sources they rely on might or might not have individual channels in Teams, and all require a separate authentication or login. It's common to see a multitude of Teams meetings with dozens of people watching their teammates go through the tedious and time-consuming effort of logging into and navigating through individual applications.

edgeCore™ solves this problem making meetings more efficient and eliminating thousands of hours of downtime for large Teams communities. Imagine a Teams meeting where, in one click, you securely log into five, ten, or even fifteen different applications simultaneously and are presented with an integrated actionable dashboard to address the issues and/or business decisions at hand.

Edge unlocks and extends the power of Teams by creating a "turbocharged" channel where all the systems, tools, applications, and data sources connected to your edgeCore™ platform are available in a single, securely integrated channel.

With a single integration to Teams, Edge will not only reduce the amount of "single application" channels in Teams, but more importantly, it will establish new connected channels that integrate critical data sources and applications in your environment to meet specific business needs. Edge enables you to bring together and connect tools from siloed operations and empowers teams to see the entire contextual picture and rapidly take collaborative action rather than languishing in a collaborative watching exercise.

Quantified Benefits & Additional Impact

In their Total Economic Impact™ Study, Forrester Research quantified significant benefits gained from implementing Teams including:

- Information workers save 4 hours per week from improved collaboration and information sharing

- Decision-makers improve their time-to-decision by 17.7%

- Less time is spent switching between applications each day

- Having resources available online in Teams reduces downtime

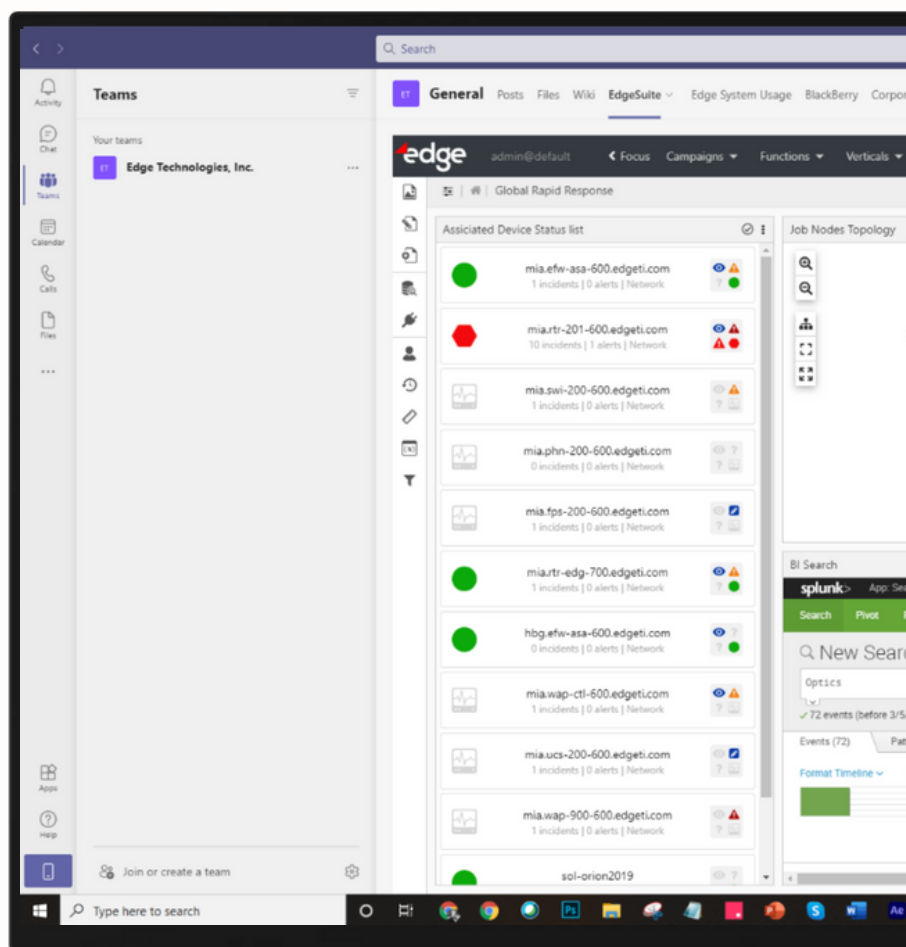- 88% of survey respondents felt "having all of our solutions in one place saves time"

Learn More

Are you interested to learn more about this powerful collaboration? Please contact a member of our team for a demo of edgeCore™ working inside of Microsoft Teams.

edgeti.com | 1.888.771.3343

To further enhance the power and benefits of Teams, Edge Technologies has developed an integration for its Single-Point-of-Control platform, **edgeCore**™, into the Teams environment which allows customers to "turbocharge" the benefits they are already realizing and unlock further efficiency gains.